

VISA UNIT

The Visa Unit, International Student Centre (ISC) is a service center for applying Employment Pass, Student Pass, Professional Visit Pass and other related immigration passes for the university.

Operational in 2008 and conveniently located in Perdanasiswa Complex, University of Malaya provides getting the passes services for both expatriates and students. As part of the core processes in getting the valid visa, provides consultation and advisory services related to visa issues and matters.

HOW VISA UNIT WORK

Visa Unit will process all Student Pass complete applications then submitted to the Malaysian Immigration Department through Education Malaysia Global Services (EMGS). For postgraduate Dependent visa application will be process after the principle (student) passport has been applied with the student pass sticker.

COUNTER OPERATING HOURS

COUNTER	WEEKS	OPERATING HOURS
Visa Enquiries Counter Level 1, ISC	Monday - Thursday	9.00am – 5.30pm <i>(Time break from 1.00pm – 2.00pm)</i>
	Friday	9.00am – 5.30pm <i>(Time break from 12.15noon – 2.45pm)</i>
Visa Counter (1 to 3) Level 2	Monday – Thursday	9.00am – 3.00pm
	Friday	9.00am – 12.15noon

Token number will be given only for Visa counter (1-2) for an applicant who wants to submit their application. The token number shall be given from 8.45am until it hit the total number to 120 each day. For those who wish to collect their passport, I-card, you may come directly to Visa counter (3). As for Visa Enquiries counter you may directly ask for advises pertaining to your visa applications.

WHERE IS VISA UNIT

Visa Unit office is in Level 2, Block G, Perdanasiswa Complex, University of Malaya. From there it is near to Chancellery building where the Human Resource Division and Bursary Department situated. It is also conveniently near to the CIMB bank, Etiqa Insurance, cafeteria outlets.

For more information, please do email to us: visa_isc@um.edu.my for any enquiries